

What's new? Version 14

Zero Friction, Maximum Productivity





The theme of this launch is **Zero friction, maximum productivity**



Giving you clarity, consistency and AI powered tools so you can maximize your impact

Everything in this release is focused on maximizing productivity.

- Delivering a consistent experience across the platform
- Providing greater access to AI, insights and integrations

All so you gain back time towards high value, strategic work

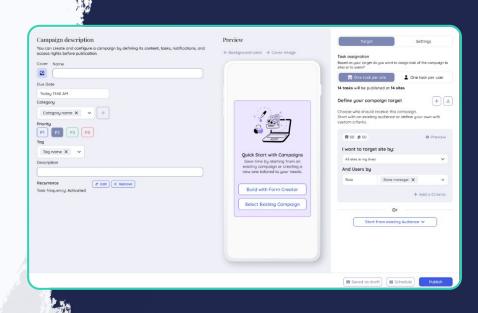
V14: Zero friction, maximum productivity Updates to the platform



A unified creation flow

One intuitive experience for all content types: tasks, communications and courses

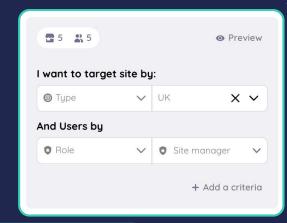
- → A single, simple flow across the whole platform
- → See the content preview, categories, settings and audience, all on one screen
- Clear default settings, reducing the workload
- → Easy to create, both on desktop or mobile
 - Mobile optimized for Quick Tasks only

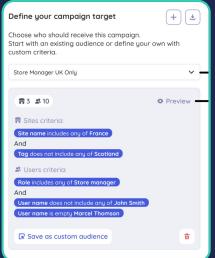


Audience builder, now, everywhere

A simpler, clearer targeting experience, so building audiences is fast, intuitive and easy

- → New targeting experience, expanded from tasks and newsfeed to courses
- → Default compact view, that covers 80% of use cases
- → Save and re-use audiences
- Easy to switch to advanced targeting, with flexible filtering and logic, when you need it
- Fully compatible with existing audiences,



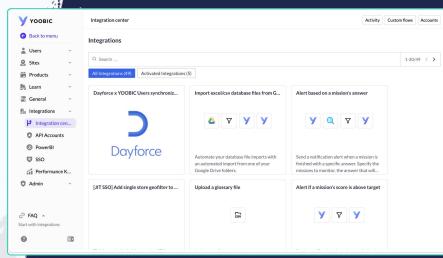




A more intuitive Integrations Centre

Making it easier for you manage your own integrations and automations

- → Bolder text and visual icons make templates more intuitive and usable.
- → YOOBIC API credentials are now automatically populated for you, so you no longer need to reach out to IT to get login or passwords

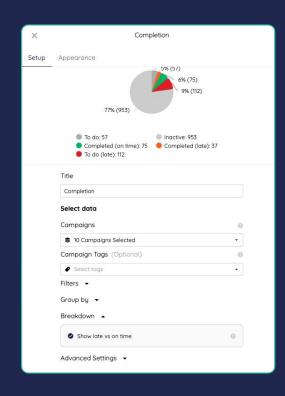




Data you need, where you need it

Ensuring you have the insights you need to fix what's broken and scale what's working

- → Break-down campaign completion by on-time versus late
- Simple to track lateness and spot blockers to timely execution



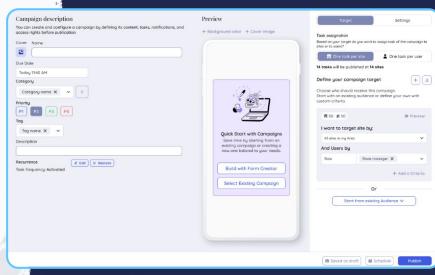




Campaign creation, streamlined

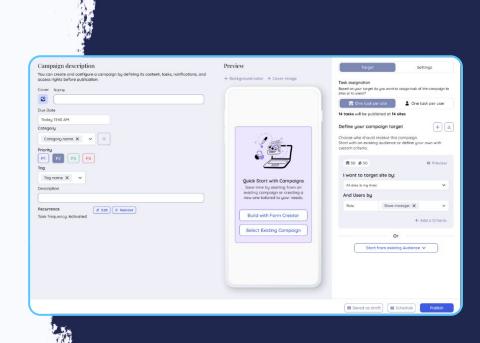
A new creation experience that's simple, and easy to adopt - all the same capabilities, in less tabs

- Everything you need, now in one screen
- A cleaner, simpler layout makes it easy to understand and control key settings at a glance
- Instantly preview main campaign settings before publishing for extra peace of mind.
- → Share button for quick sharing others
- → Easier for mobile-first managers to send tasks



How will changes to campaign creation occur?

- → 3 weeks of preview: You will have full access to the new campaign experience for three weeks prior to the official launch day
- → No impact on launch day: You will have access to the legacy flow, existing campaigns will remain active
- → Transition at your own pace: You have full flexibility start creating campaigns with the new experience, or stay with the legacy flow

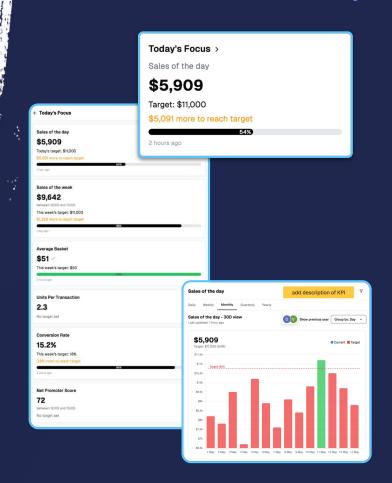


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All new, Business KPIs

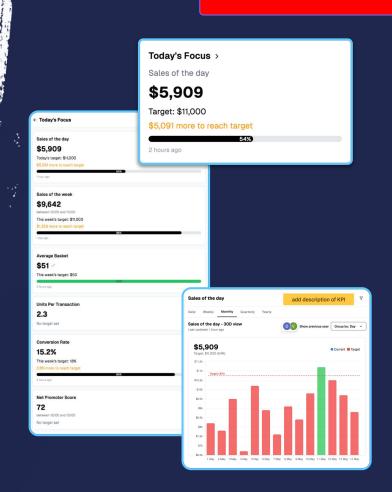
Drive a culture of performance by giving all your teams access to real time sales data

- → Give managers real-time insight on their site's performance, progress and targets
- → Allow regional managers to compare core KPIs across sites
- → Access the KPIs directly from the Activity Hub
- Click into the KPI cards to see detailed trends



Setting up Business KPIs

- Getting data into YOOBIC: Discuss with your IT teams whether you will integrate via our Public API, or import data via SFTP on a schedule
- → Tailor the KPI: Go to configuration and choose which KPIs, how they are named, their frequency and precision
- Decide where they go: KPIs will be in Activity Hub by default. For frontline teams, it's easy to add a Today's Focus widget to their home page





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Al Post Formatting

Make posts brand consistent and optimized for engagement in just one click

- → Al suggests posts formats (font, color, weight, alignment, etc)
- Possible to edit and preview text with Al suggested formatting
- → Suggestions are based on your top performing content, with ongoing learning & refinement

Want to improve the formatting of the post?

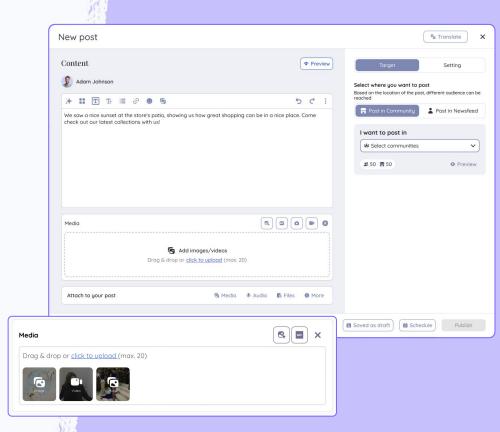
Suggest format

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New posting experience

A faster, smoother creation flow, with less steps and more clarity

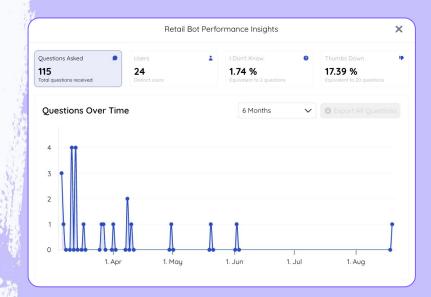
- → New streamlined creation flow, with everything you need on a single screen
- → Consistent process across the platform
- → Leverage the new audience builder for all your use cases
- → Upload media into posts in a single click



Insights on NEO Assistant

Understand how your teams use and benefit from Al assistance

- See data on how often your teams turn to the chatbot
- → Analyse feedback on how useful answers to questions were



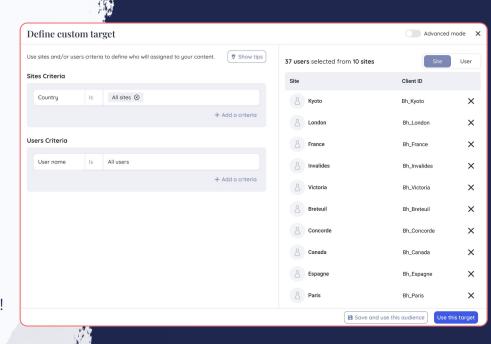




Updates to the course creation flow

A simple content creation experience, consistent with the rest of the platform

- All-in-one creation flow, so you can build and publish content faster, with everything you need on one screen
- → Auto-assign courses using rule-based filters (with the new audience builder)
- → Target courses by user, site, site type and so on!

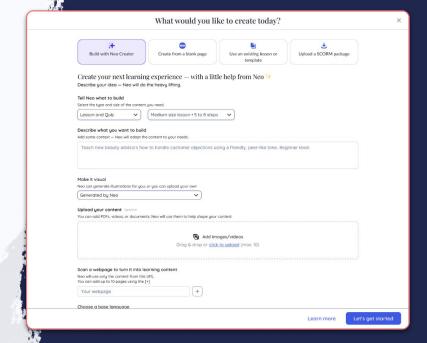




AI-led lesson creation

Let AI do the heavy lifting of formatting, writing and designing lessons & quizzes

- → Al seamlessly integrated into the creation flow
- → Guide AI so it creates what you need lessons, quizzes, longer or shorter content
- → Validate structure first and then content
- Prompt using text, files or web-pages links
- → Use AI to re-work generated content



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Updates to learning

Simpler to find and share courses, with granular insights on learner's performance

- Simple to reorder courses in the discovery section with drag and drop
- → Share the link to the course category, for easy access to course types
- → See learner's answers to questions asked in content lessons, in addition to quizzes
- Points tracked at lesson level to spot top learners by topic

